

How to Keep Uninvited Guests Out of Your Zoom Event MARCH 20, 2020 BY ZOOM

We love that so many people are finding Zoom to be an easy way to stay connected in this time of social distancing, school closures, and work-from-home routines. What's more impressive is that many of us are learning to host these events on the fly! As more people use our platform and host their virtual events using Zoom, we wanted to offer up tips to ensure everyone joining an event does so with good intentions. Like most other public forums, it's possible to have a person (who may or may not be invited) disrupt an event that's meant to bring people together.

A couple of reminders on using Zoom to host public events:

- When you share your meeting link on social media or other public forums, that makes your event ... extremely public. ANYONE with the link can join your meeting.
- Avoid using your Personal Meeting ID (PMI) to host public events. Your PMI is basically one continuous meeting and you don't want randos crashing your personal virtual space after the party's over.
- Familiarize yourself with Zoom's settings and features so you understand how to protect your virtual space when you need to. For example, the Waiting Room is an unbelievably helpful feature for hosts to control who comes and goes. (More on that below.)
- Read on for a list of Zoom features that can help you safely share your Zoom virtual worship service or meeting without unwanted interruptions.

Manage screen sharing

The first rule of Zoom Club: Don't give up control of your screen. You do not want random people in your public event taking control of the screen and sharing unwanted content with the group. You can restrict this — before the meeting and during the meeting in the host control bar — so that you're the only one who can screen-share. To prevent participants from screen sharing during a call, using the host controls at the bottom, click the arrow next to Share Screen and then Advanced Sharing Options.

- Under "Who can share?" choose "Only Host" and close the window. You can also lock the Screen Share by default for all your meetings in your web settings.

Use the Waiting Room

One of the best ways to use Zoom for public events is to enable the Waiting Room feature. Just like it sounds, the Waiting Room is a virtual staging area that stops your guests from joining until you're ready for them. It's almost like the velvet rope outside a nightclub, with you as the bouncer carefully monitoring who gets let in. Meeting hosts can customize Waiting Room settings for additional control, and you can even personalize the message people see when they hit the Waiting Room so they know they're in the right spot. This message is really a great spot to post any rules/guidelines for your event, like who it's intended for. ***The Waiting Room is really a great way to screen who's trying to enter your event and keep unwanted guests out.***

Manage your participants

Some of the other great features to help secure your Zoom event and host with confidence:

Allow only signed-in users to join: If someone tries to join your event and isn't logged into Zoom with the email they were invited through, they will receive an authorized attendees only message.

Lock the meeting

It's always smart to lock your front door, even when you're inside the house. When you lock a Zoom Meeting that's already started, no new participants can join, even if they have the meeting ID and password (if you have required one). In the meeting, click Participants at the bottom of your Zoom window. In the Participants pop-up, click the button that says Lock Meeting.

Put 'em on hold

You can put everyone else on hold, and the attendees' video and audio connections will be disabled momentarily. Click on someone's video thumbnail and select Start Attendee On Hold to activate this feature. Click Take Off Hold in the Participants list when you're ready to have them back.

Mute participants/Disable video

Hosts can mute/unmute individual participants or all of them at once. Hosts can block unwanted, distracting, or inappropriate noise from other participants. You can also enable Mute Upon Entry in your settings to keep the clamor at bay in large meetings. Hosts can turn someone's video off. This will allow hosts to block unwanted, distracting, or inappropriate gestures on video or for that time your friend's inside pocket is the star of the show.

Turn off file transfer

In-meeting file transfer allows people to share files through the in-meeting chat. Toggle this off to keep the chat from getting bombarded with unsolicited pics, GIFs, memes, and other content.

Turn off annotation

You and your attendees can doodle and mark up content together using annotations during screen share. You can disable the annotation feature in your Zoom settings to prevent people from writing all over the screens.

Disable private chat

Zoom has in-meeting chat for everyone or participants can message each other privately. Restrict participants' ability to chat amongst one another while your event is going on and cut back on distractions. This is really to prevent anyone from getting unwanted messages during the meeting.